



The Employee Experience: A Capstone Guide to Peak Performance

Jane McLeod, Sue Tetzlaff

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The Employee Experience: A Capstone Guide to Peak Performance is a book about people--celebrating people, appreciating people, letting them be heard, engaging them in meaningful ways, and leading them to greatness.

A superior employee experience is the driving force behind a thriving organization. It starts with effective leadership--putting customers second and your employees first.

In our work over the past decade, we've uncovered a collection of solutions that have been used over and over to achieve positive results. This book, which is as enjoyable to read as it is informative, is a means to get these solutions in your hands. Whether you are leading an organization-wide transformation, a new leader just starting out, or maybe just looking for a few tips to elevate your leadership, your team, or your results--this book is filled with real stories and real solutions that can help.

Forward by Michael Henry Cohen

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